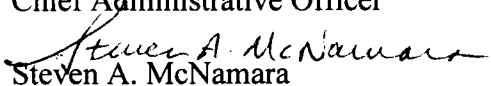


Office of Inspector General
U.S. House of Representatives
Washington, DC 20515-9990

MEMORANDUM

TO: James M. Eagen III
Chief Administrative Officer

FROM: 
Steven A. McNamara
Inspector General

DATE: June 22, 2004

SUBJECT: Audit Report - Security Controls Over Private Branch Exchange Switches
and Voicemail in the U.S. House of Representatives (Report No. 04-CAO-03)

This is our final report on security controls over Private Branch Exchange (PBX) Switches and voicemail in the U.S. House of Representatives (House). The objectives of this audit were to assess security controls over House PBX switches and voicemail to determine whether those controls adequately protect House voice communications from toll abuse, service disruptions, and interception or eavesdropping. In this report, we identified an area for improvement and made a recommendation for corrective action.

In response to our February 19, 2004 draft report, your office concurred with our findings and recommendation. The May 3, 2004 management response is incorporated in this final report and included in its entirety as an appendix. The corrective actions taken by your office are appropriate and adequately respond to the recommendation. **This report, which includes a discussion of overall issues and recommendations, is confidential and should not be released to anyone other than auditee management, except by approval of the House Office of Inspector General.**

We appreciate the courtesy and cooperation extended to us by your staff. If you have any questions or require additional information regarding this report, please call James Cornell or me at (202) 226-1250.

cc: Speaker of the House
Majority Leader of the House
Minority Leader of the House
Chairman, Committee on House Administration
Ranking Minority Member, Committee on House Administration
Members, Committee on House Administration